

# **Application for Consumer Rights Community Talk**

Name of Organisation	:			
Address	:			
Contact Person	: Name		Post Title	
Particulars of Contact	: Tel	Fax	Email	

# **Details of Talk**

Proposed Date	:	(YYYY)(MM)(DD)	
Proposed Time	:	From AM/PM to AM/PM	
Format	:	Physical Online	
Venue (if choose physical talk)	:		
Expected No. of Participants	:		
Target Audience	:	Secondary / Primary School Students (Form :) / Elderly / Women Group / New Arrivals / Others :	
Venue Equipment (if any)	:	Computer / Projector / TV	

### **Themes of Talk**

Each session of theme lasts <u>about 30 minutes</u>, depending on the depth of coverage of the theme. Each talk in a single venue may consist of 2 to 3 themes. Please tick the appropriate box (\*suitable for primary school students) to select theme(s) of a talk:

### **Introduction to Consumer Rights**

1)	Consumer Rights and Responsibilities*	
2)	Know About the Consumer Council*	
3)	Consumer Protection Legislations	
4)	The Newly Amended Trade Descriptions	

- 4) The Newly Amended Trade Descriptions Ordinance
- 5) Pre-payment Consumption and Credit Card Chargeback

#### **Other Customised Topics**

- Environmental Friendly / Sustainable □
   Consumption
- Food Labelling and Additives\*
- Learn About Advertising\*
- 9) Homes for the Aged

#### **Common Consumer Pitfalls**

- 10) Online Shopping
- Dried Seafood
   Electrical Appliances
- 13) Common Disputes with Restaurant Traders  $\Box$

#### Household

14)	Foreign Domestic Helper Services	
15)	Repair Services	
	Recreation and Communications	
16)	Travel Matters	
17)	Telecommunications Service Contracts	
	Health and Beauty	
18)	Health Food / Products	
19)	Beauty Services	
20)	Fitness Services	

- 21) Telemarketing of Health Checkup Plan
- 22) Traditional Chinese Medicine and Chinese Herbs

## Please complete and return the above form to the Consumer Education Division of Consumer Council. Fax: 2552 5377 Email: education@consumer.org.hk Enquiry no.: 2856 8573

Personal data/information collected in this form will be used only for the purpose of processing and making arrangements for the talks and relevant consumer educational activities. The Council is committed to protecting the privacy, confidentiality and security of the personal data we hold by complying with the requirements of Personal Data (Privacy) Ordinance with respect to the management of personal data/information. The Council is equally committed to ensuring that all our employees and agents uphold these obligations. You have the right to request access to and correction of personal data/information held by us about you. Request for access to or correction of such information should be made to the Consumer Education Division in writing. For enquiry, please call 2856 8573. A fee may be charged for supplying copies of related information.